



WARRANTY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The Warranty for all components is for a period of 5 years from the date of purchase. The benefits provided under the Warranty are in addition to other rights and remedies available under Consumer Law.

The Warranty does not cover damage caused by storms, tempest, earthquake, lightning, fire, explosion, implosion failure or movement of supporting structures, falling object's or mechanical impact or other outside causes.

The Warranty also does not cover components with defects or damage caused by alterations, misuse, abuse, wear and tear or failure to follow instructions in relation to cleaning or maintenance of the component.

Challenger United shall not be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee.

To make a Warranty Claim, we ask for the goods to be returned for internal testing. At this time, we may offer a replacement at no further cost until an assessment can be made on the claim. For interstate customers, you may provide photographic evidence of the Warranty Claim as the first stage to assess the viability of the costs in returning the goods.