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## TERMS & CONDITIONS OF SALE OF GOODS

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### GENERAL NOTES

- Challenger United Pty Ltd shall herein after be referred to as 'The Company'.

### GST

- Prices quoted are exclusive of 10% GST. Should this change, GST will be charged at the ruling rate.

### DELIVERY

- All orders that are for the metropolitan area will incur a charge of \$50.00 + GST, per delivery, unless suitable for Couriers Please, which will incur a \$20 charge.
- All interstate and other regions delivery fee will be \$60.00 + GST, per delivery, unless suitable for TNT, which will incur a \$35 charge, or \$45 for multiple packs.
- All requested express deliveries will incur an additional cost, or will be at the cost of the customer.
- Where goods are delivered to rail, dock or customer's carrier, The Company's responsibility for damages or shortages cease when delivery is affected.
- If you prefer to nominate your own freight company and have the freight charged to your account, we are happy to provide this service.
- All orders being picked up require two hours' notice prior to Pick Up
- Minimum order of \$500.00 applies to all pick up COD customers
- Minimum order of \$1,000.00 applies to all orders delivered via our delivery service.

### PRICES

- Prices are subject to withdrawal, alteration or change without notice. All goods are subject to being invoiced at prices ruling at time of delivery.
- Broken packs will incur a \$10.00 surcharge for packaging & handling. Applied to each pack that is broken.
- Discounts will not apply to broken pack orders.

### PAYMENT

- Payment terms are STRICTLY 30 days from date of Statement.
- Credit card payment is accepted with a 2.5% surcharge.

### CLAIMS

- Credits will not be issued on goods made to order.
- Claims for damaged or faulty product must be made within seven (7) days of receiving the goods.
- All claims must be registered with our Sales department and approved before the goods are returned.
- Goods must be returned on The Company's approved transport, or at your own expense.
- Credits will only be issued after the goods have been returned to The Company.
- The return of goods for whatsoever reason, will not necessarily entitle a credit for same and where The Company believes appropriate, it may require written details in considering whether a credit is to be issued.
- Except when incorrectly supplied, goods returned for credit at customers request will be subject to a 20% handling charge and return freight will also be at customer's expense.

### RETENTION OF TITLE

- Legal title of goods shall remain with The Company until payment in full for the goods has been received by The Company.

### ACCEPTANCE

- Acceptance of the goods by the customer is acceptance of the terms contained herein and no other Condition's or warranties are to be implied.